

ANNEX P**Indicative data related to website and CMS' daily work**

Id	Metric	Approximate value
1.	Total number of nodes	21000 nodes, including the "link" nodes that are used to link one content item with another.
2.	Yearly content creation	400 to 500 (news, events, publications, job vacancies, etc.)
3.	Yearly technical support issues addressed to the contractor	110
4.	Yearly improvement / development issues addressed to the contractor	50 to 80
5.	Registered user accounts (external accounts)	24000
6.	Number of CMS editors	25
7.	Skills of CMS editors	Are computer literate. Have experience of working with a CMS system. Editing pages with WYSIWYG html editor. Do not have knowledge of html source code editing.
8.	Yearly helpdesk requests by CMS editors	440
9.	CMS technology	OpenText RedDot Management Server version 10.1